

Use of ClearOne Audio Products with Video Collaboration Systems and Software

This document provides interoperability information about popular video collaboration systems and software with the following ClearOne products:

- CONVERGE® Pro 2 DSP and connected beamforming mic arrays
- CONVERGE® Huddle DSP

Related Information

- [CONVERGE® Pro 2 DSP Mixers](#)
- [CONVERGE® Huddle DSP](#)
- [Beamforming Microphone Arrays](#)
- [COLLABORATE® Space](#)

Systems

System	Collaboration App	ClearOne Interoperability Status	Comments
<ul style="list-style-type: none"> • HP Elite Slice G2 - Audio Ready with Microsoft Teams Rooms • Lenovo ThinkSmart Hub for Microsoft Teams Rooms 	Microsoft Teams	✓ Compatible	<ol style="list-style-type: none"> 1. During initial setup, the Elite Slice G2 does not allow selection of a UNITE camera. If the camera selection is left blank, the system uses the UNITE camera by default. 2. In Teams > Settings > Devices, select ClearOne devices for microphone and speakers. 3. In Teams > Settings > Audio, disable echo cancellation. 4. For ClearOne devices, set AEC on, NC off.
<ul style="list-style-type: none"> • HP Elite Slice G2 - Audio Ready with Zoom Rooms • Lenovo ThinkSmart Hub for Zoom Rooms 	Zoom	✓ Compatible	<ol style="list-style-type: none"> 1. In Zoom > Audio: <ol style="list-style-type: none"> a. For speaker and microphone, select ClearOne devices. b. Disable echo cancellation. 2. For ClearOne devices, set AEC on, NC off.
Cisco Webex Room Kit	Webex	✓ Compatible	<ol style="list-style-type: none"> 1. For ClearOne devices, set both AEC and NC off.

End-User Software Applications

Application	ClearOne Interoperability Status	Comments
Microsoft Teams	✓ Compatible	<ol style="list-style-type: none"> In Teams > Settings > Devices, select ClearOne devices for microphone and speakers. In Teams > Settings > Audio, disable echo cancellation. For ClearOne devices, set AEC on, NC off.
Webex	✓ Compatible	For ClearOne devices, set both AEC and NC off .
Zoom	✓ Compatible	<ol style="list-style-type: none"> In Zoom > Audio: <ol style="list-style-type: none"> For speaker and microphone, select ClearOne devices. Disable echo cancellation. For ClearOne devices, set AEC on, NC off.
VooV Meeting	✓ Compatible	<ol style="list-style-type: none"> In VooV Meeting > Audio: <ol style="list-style-type: none"> For speaker and microphone, select ClearOne devices. Disable echo cancellation. For ClearOne devices, set AEC on, NC off.
BlueJeans	✓ Compatible	For ClearOne devices, set both AEC and NC off .
Google Meet	✓ Compatible	For ClearOne devices, set both AEC and NC off .
GoToMeeting	✓ Compatible	For ClearOne devices, set both AEC and NC off .
COLLABORATE Space	✓ Compatible	Automatically disables software echo cancellation For ClearOne devices, set both AEC and NC off .

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