

# Use of ClearOne Audio Products with Video Collaboration Systems and Software

This document provides interoperability information about popular video collaboration systems and software with the following ClearOne products:

- CONVERGE® Pro 2 DSP and connected beamforming mic arrays
- CONVERGE® Huddle DSP

### Related Information

- [CONVERGE® Pro 2 DSP Mixers](#)
- [CONVERGE® Huddle DSP](#)
- [Beamforming Microphone Arrays](#)
- [COLLABORATE® Space](#)

## Systems

System	Collaboration App	ClearOne Interoperability Status	Comments
<ul style="list-style-type: none"> <li>• HP Elite Slice G2 - Audio Ready with Microsoft Teams Rooms</li> <li>• Lenovo ThinkSmart Hub for Microsoft Teams Rooms</li> </ul>	Microsoft Teams	✓ Compatible	<ol style="list-style-type: none"> <li>1. During initial setup, the Elite Slice G2 does not allow selection of a UNITE camera. If the camera selection is left blank, the system uses the UNITE camera by default.</li> <li>2. In Teams &gt; Settings &gt; Devices, <b>select ClearOne devices</b> for microphone and speakers.</li> <li>3. In Teams &gt; Settings &gt; Audio, <b>disable echo cancellation.</b></li> <li>4. For ClearOne devices, <b>set AEC on, NC off.</b></li> </ol>
<ul style="list-style-type: none"> <li>• HP Elite Slice G2 - Audio Ready with Zoom Rooms</li> <li>• Lenovo ThinkSmart Hub for Zoom Rooms</li> </ul>	Zoom	✓ Compatible	<ol style="list-style-type: none"> <li>1. In Zoom &gt; Audio:               <ol style="list-style-type: none"> <li>a. For speaker and microphone, <b>select ClearOne devices.</b></li> <li>b. <b>Disable echo cancellation.</b></li> </ol> </li> <li>2. For ClearOne devices, <b>set AEC on, NC off.</b></li> </ol>
Cisco Webex Room Kit	Webex	✓ Compatible	<ol style="list-style-type: none"> <li>1. For ClearOne devices, <b>set both AEC and NC off.</b></li> </ol>

**End-User Software Applications**

Application	ClearOne Interoperability Status	Comments
Microsoft Teams	✓ Compatible	<ol style="list-style-type: none"> <li>In Teams &gt; Settings &gt; Devices, <b>select ClearOne devices</b> for microphone and speakers.</li> <li>In Teams &gt; Settings &gt; Audio, <b>disable echo cancellation</b>.</li> <li>For ClearOne devices, <b>set AEC on, NC off</b>.</li> </ol>
Webex	✓ Compatible	For ClearOne devices, <b>set both AEC and NC off</b> .
Zoom	✓ Compatible	<ol style="list-style-type: none"> <li>In Zoom &gt; Audio:                             <ol style="list-style-type: none"> <li>For speaker and microphone, <b>select ClearOne devices</b>.</li> <li><b>Disable echo cancellation</b>.</li> </ol> </li> <li>For ClearOne devices, <b>set AEC on, NC off</b>.</li> </ol>
BlueJeans	✓ Compatible	For ClearOne devices, <b>set both AEC and NC off</b> .
Google Meet	✓ Compatible	For ClearOne devices, <b>set both AEC and NC off</b> .
GoToMeeting	✓ Compatible	For ClearOne devices, <b>set both AEC and NC off</b> .
COLLABORATE Space	✓ Compatible	<ol style="list-style-type: none"> <li>Automatically disables software echo cancellation</li> <li>For ClearOne devices, <b>set both AEC and NC off</b>.</li> </ol>

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