



TECH NOTE

PRODUCTS AFFECTED:

CONVERGE® Huddle

CLEARONE DOCUMENT
NTS-0094-001 (REVISION 1.0) March 2019

HUDDLE INTEROPERABILITY ISSUES WITH OLDER LENOVO COMPUTERS

OVERVIEW

As of 1/28/2019, there is a known interoperability issue between the Converge Huddle and some older Lenovo computers. Lenovo computers manufactured around 2013 can experience distorted audio, video dropouts, and erratic USB behavior when connected via USB 3.0 to the Converge Huddle. At this time, the only known workaround is to use a different computer, including more recently manufactured Lenovo computers.