ClearOne®

RELEASE NOTES

April 20 2018

VIEW® CONSOLE®
PANORAMA™
SOFTWARE AND FIRMWARE RELEASE NOTES

RELEASE 4.20.2018

VIEW CONSOLE

VERSION DETAILS

1. VIEW CONSOLE Software - v1.01.08.2
2. VIEW Pro Firmware - v3.2.77
3. PANORAMA Software - v1.2.15

NEW FEATURES ADDED

1. Removed basic configuration for encoder and simplified the advanced configuration.
2. Simplified user interface for both encoder and decoder.
3. Added support for web based simplified configuration.
4. Added control interface on the web based configuration so the devices can be set to a source using any devices web interface.
5. Any HDCP protected stream will not be available via RTSP/RTP/UDP protocol. The stream will still be available on ClearOne Decoders.
6. Added capability to download latest firmware from within VIEW CONSOLE.

BUGS FIXED

1. Added capability to set priority for VIEW Pro device to be the clock master on the network.

KNOWN ISSUES

1. If multiple NIC cards are detected, sometimes the discovery does not work reliably. In this scenario, it helps if you disable all other NIC cards that are not being used.
2. Selecting Decoder hosted RTSP stream which is not available crashes the device.
3. D110 decoder does not support 1080i resolution.
4. USB local playback will stop when using small or short media clips.
5. Applying the video layout on video wall may experience slight time delay during source or layout change.
6. If the project was created with previous version using the Basic encoder stream. For configuration, you need to re-create the project configuration to the device, otherwise you may not see any video streams.

PRODUCTS SUPPORTED

VIEW Pro E110, E120, D110, D210, D310

PANORAMA

VERSION DETAILS

1. PANORAMA Software - v1.2.15
2. VIEW Pro Firmware - v3.2.77
3. VIEW CONSOLE Software - v1.01.08.2

NEW FEATURES ADDED

1. Added thumbnail preview feature in PANORAMA so the user can see the preview of all available sources before applying any source to the layout.
2. Added a capability to copy and delete layouts using right click menu.
3. Added capability to update partial video walls that are modified without affecting other part so the wall that did not change.

BUGS FIXED

1. Fixed an issue where PANORAMA allows entering illegal characters for video layout, service name, group name and audio mapping.
2. Resolved some issues while adding crop to the video steam.
3. Resolved an issue with saving the group name while loading a previously saved layout.
4. Resolved some audio mapping related issues with D210 hardware.
5. Resolved some discovery related issues when using multiple NIC cards.

KNOWN ISSUES

1. Volume bars are limited to always show in pair as left and right. This means if volume bar is enabled on the video wall, it may show up in the middle of the stream if the stream is spanned cross multiple displays.
2. When deleting a layout, if the input stream is required to be deleted, the user is prompted prior to deleting the layout. This requires a restart and while one of the devices in the wall is restarting, if different layout is applied to the wall that includes this device, this device will not output the applied layout.
3. Encoder audio mapping may require manual refresh to correctly apply default audio mapping.
4. Sometimes refresh does not load custom audio mapping file for decoder and may require restarting PANORAMA application.

PRODUCTS SUPPORTED

VIEW Pro E110, E120, D110, D210

RELEASE 8.11.2017

VIEW CONSOLE

VERSION DETAILS

1. VIEW CONSOLE Software - v1.0.42
2. VIEW Pro Firmware - v3.2.51
3. PANORAMA Software - v1.1.47

NEW FEATURES ADDED

1. Set Layout and Set Mapping commands in Macro builder.
2. Option to set 30mSec latency as one of the options for D110 and D210 devices.

BUGS FIXED

1. When the send-configuration does not work if there was no matching subnet mask with network interface.
2. When the paging bar does not show up while importing and removing devices.
3. SerialPassThru.lua script was updated to handle "no parameter" condition.
4. Decoder restarts when the display is removed and reconnected.
5. Random restart of an encoder.
6. Device Discovery related issues.
7. Importing projects containing Macros.
8. Loading project when the KeyLinx is part of the project.

KNOWN ISSUES

1. Selecting Decoder hosted RTSP stream which is not available crashes the device.
2. D110 decoder does not support 1080i resolution.
3. USB local playback will stop when using small or short media clips.
4. Applying the video layout on video wall may experience slight time delay during source or layout change.
5. If the project was created with previous version using the Basic encoder stream. For configuration, you need to re-create the project configuration to the device, otherwise you may not see any video streams.

PRODUCTS SUPPORTED

VIEW Pro E110, E120, D110, D210, D310

PANORAMA

NEW FEATURES ADDED

1. Thumbnail Preview feature, so the user can see the preview of all available sources before applying any source to the layout.
2. Copy and delete layouts using right click menu.

BUGS FIXED

3. Exposed streams containing duplicate names.
4. Application refresh, so after applying the stream the layout redraw updates correctly.
5. Saving offline configuration.
6. Importing saved configurations in offline mode.

KNOWN ISSUES

1. Volume bars are limited to always show in pair as left and right. This means if volume bar is enabled on the video wall, it may show up in the middle of the stream if the stream is spanned cross multiple displays.
2. When deleting a layout, if the input stream is required to be deleted, the user is prompted prior to deleting the layout. This requires a restart and while one of the devices in the wall is restarting, if different layout is applied to the wall that includes this device, this device will not output the applied layout.
3. Encoder audio mapping may require manual refresh to correctly apply default audio mapping.
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VIEW Pro E110, E120, D110, D210