

SALES BRIEF – F.A.Q.

MAX IP & MAXAttach IP Version 4.0

What new features and functions have been added in Version 4.0?

- VoIP Security- SRTP and TLS have been added to the MAX IP product allowing full encrypted audio capabilities on your VoIP infrastructure.
- Failover Proxy Registration Capability- Version 4 has implemented a dual proxy registration method. The failover proxy registration function allows automatically switching to secondary proxy after failure on the primary proxy.
- Domain Name Server (DNS)- DNS capability has been added to the MAX IP allowing name based identification of VoIP devices on the network.
- Improved Configuration & Programming- Additional functions were added to the configuration file making network based TFTP updates easier to accomplish on the enterprise.

Can Version 4.0 be upgraded in the field?

• Yes. Version 4 can be downloaded from ClearOne's web site to any MAX IP or MAXAttach currently in the field. The new firmware file can be found at <u>www.clearone.com/resources</u> under MAX IP software downloads. Just follow the upgrade instruction for the MAX IP.

• ClearOne has also includes new sample Configuration and Dial Plans that incorporate the new features and functions. Download these samples for a starting point in designing your own VoIP system.

What new interoperability testing was conducted with Version 4.0 ?

• Version 4.0 has been fully tested with Cisco Call Manager 7.0, Avaya Communications Manager 5.1, and Asterisk 1.6. This included testing with TLS and SRTP enabled on the MAX IP.

When will it be Version 4.0 be available?

• The Version 4.0 release will be available for download August 30, 2010.

What things were fixed from Version 3.0?

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- 183 Response- Early media capabilities were added to MAX IP to fix bug found with Nortel Auto Attendant.
- Info/Notify Message- Corrected a bug reported with for Info request message reported on Nortel.
- Fixed problem with 3-way calling on Cisco Call Manager associated with call transfer.
- Modified MAX IP response for SDP to include all available audio codecs to fix failed negotiation with some devices.