

CHAT™ 150 Q&A

Q: What is the Chat 150?

A: The Chat 150 is a speaker phone accessory designed for personal and small group use. It connects as an audio peripheral to telephone handsets, PCs, and video conferencing systems for crystal-clear hands-free communications.

Q: How does the Chat 150 fit into ClearOne's product line?

A: ClearOne defined the personal conferencing category with the introduction of the Chat 50. The Chat 150 builds on that success and introduces audio performance comparable to our MAX® tabletop conference phone at a very attractive price. It fits between the Chat 50 and our MAX line of conference phones in terms of price and room coverage.

Q: How can the Chat 150 be used?

Many ClearOne customers have expressed a desire to have a high-performance speaker phone in their executive office or boardroom that would complement the capabilities of the telephone handset, PC-based VoIP softphone, or video conferencing system. Chat 150 delivers these capabilities so that customers can enjoy the best of both worlds. For example, by adding the Chat 150 to an enterprise telephone handset, customers can still use all of the features of the handset, such as accessing the company directory, dialing ad-hoc bridge calls, checking voicemail, transferring calls, etc., but can now enjoy rich, full-duplex speaker phone performance that the handset is simply unable to deliver.

Q: How is the Chat 150 different from the Chat 50?

A: It actually has many similarities to the Chat 50 – it connects to PCs, telephones, and video conferencing systems, which the Chat 50 also can do. However, it boasts three built-in microphones for full 360-degree pickup, compared to the Chat 50's single microphone. It also features a larger speaker, which produces more volume. These added capabilities deliver microphone and speaker coverage up to 8-12 feet away (depending on room conditions), which would accommodate groups up to 8-10 people.

Q: Are there any other similar competitive products on the market?

A: The Chat 150 is really a unique product. There is no other product on the market that offers connectivity to telephone handsets, PCs, and video conferencing systems, and at the same time delivering performance equivalent to a tabletop conference phone.

But it's not only the connectivity that makes the Chat 150 stand out. Its audio performance is simply unmatched. It delivers true full duplex audio, which means that the user can both listen and talk at the same time, without the audio cutting in and out. There are a number of lower-end products on the market that claim full duplex, but they simply do not deliver this capability like the Chat 150, nor do they offer the connectivity options.

The Chat 150 features advanced audio processing technologies, including high-performance echo and noise cancellation, which were developed by ClearOne, who is the worldwide leader in high-end audio conferencing systems. Our technologies work together to deliver crystal-clear audio to make hands-free communications more natural and easy to listen to.

Q: Is the Chat 150 similar to ClearOne's AccuMic?

A: The AccuMic contains three echo-canceling microphone elements, and connects to PCs and video conferencing systems. The Chat 150 adds a speaker, and also features connectivity to telephone handsets. It delivers all of these capabilities at a price point substantially lower than the AccuMic.

Q: What does it work with specifically?

A: The Chat 150 can be used in a number of different ways:

Connect to:	Applications & usage:
Telephones	Connects to RJ-9 headset jack of enterprise telephone handsets for full-duplex audio communications (interoperability limited to specific models because of differences in the headset jacks)
Laptops or PCs via USB cable	Skype Vonage VoIP softphones (such as Avaya, Cisco, NEC, Nortel) PC-based web conferencing (such as WebEx, Workplace, LiveMeeting, WiredRed) IM with audio chat (such as AOL, Microsoft MSN, Yahoo) Audio playback (such as QuickTime, RealPlayer, Windows Media Player)
Video conferencing systems	Connects to audio in/out jacks on video codecs for full-duplex audio communications. The cable that is included with the Chat 150 VC also includes RCA connectors to optionally send audio to the TV speakers.

Q: Does the Chat 150 work with any telephone?

A: No. First of all, the Chat 150 was designed to connect to the RJ-9 headset jack on telephone handsets, which is most commonly found on higher-end enterprise models. As ClearOne has tested the Chat 150 with a wide variety of telephone models, it quickly became apparent that there is no consistency in the pinouts and audio characteristics of the RJ-9 connector. Therefore, it became necessary to customize the connections by phone manufacturer in order to deliver optimal audio performance.

Q: How does the Chat 150 connect to a telephone?

A: The system comes with a breakout box, which has four connectors:

- AC power
- RJ-9 jack to connect to headset jack of phone
- RJ-9 jack to optionally connect to headset
- Link cable to Chat 150

The breakout box also has a button on top next to an LED indicator. Pressing the button allows the user to toggle between using the Chat 150 as a speaker phone and using a headset.

Q: What computer platforms are compatible with the Chat 150?

A: The Chat 150 is fully tested for compatibility with Windows XP. The Chat software, which allows the user to customize audio settings, does not work on Windows 2000. ClearOne is currently doing testing with Windows Vista.

Q: Does the Chat software work with both the Chat 50 and Chat 150?

A: Yes. The latest revision of the software, which is releasing with the Chat 150, will automatically recognize which device is plugged in, and allow the user to change audio settings.

Q: How much does it cost, and what is included?

A: There are currently four versions offered:

Chat 150 USB \$399.99

- Chat 150
- USB cable
- CD
- Quick start guide

Chat 150 Avaya \$449.99

- Chat 150
- USB cable
- Avaya breakout box
- RJ-9/RJ-9 telephone connection cable
- Link cable
- Power adapter with international clips
- CD
- Quick start guide

Chat 150 Cisco \$449.99

- Chat 150
- USB cable
- Cisco breakout box
- RJ-9/RJ-9 telephone connection cable
- Link cable
- Power adapter with international clips
- CD
- Quick start guide

Chat 150 VC \$449.99

- Chat 150
- USB cable
- Video conferencing breakout box
- RCA connection cable
- Link cable
- Power adapter with international clips
- CD
- Quick start guide

International pricing may vary.

Q: Are the products currently shipping?

A: All part numbers shown above are shipping (the Cisco version begins shipping April 16, 2007).

