



FAQ

ClearOne COLLABORATE® Pro

CAN I UPGRADE MY EXISTING COLLABORATE ROOM PRO?

Yes, you can upgrade your existing COLLABORATE Room Pro 5xx and 6xx. However, these upgrades do not include the free Spontania subscription.

WHAT SPONTANIA LICENSE WILL I RECEIVE IF I PURCHASE COLLABORATE PRO 300/600/900?

You will receive one Spontania Standard Meeting room and one Spontania Gateway license for one year.

HOW I CAN ACTIVATE THE FREE SPONTANIA LICENSE IN MY COLLABORATE PRO AFTER THIS SOFTWARE UPGRADE?

Follow the instructions in the "Spontania Activation Notice" card that comes with the COLLABORATE shipment.

After Dec. 2015, you can activate the license by yourself by registering in the Spontania portal, details for which will be communicated later.

AT THE END OF THE 1ST YEAR OF MY FREE SPONTANIA SUBSCRIPTION, WHAT LICENSE SHOULD I PURCHASE FOR THE 2ND YEAR?

You can purchase either Spontania Meeting Room license (p/n: 910-2003-025-1), which includes one Spontania Gateway license; or you can purchase Spontania Standard, Pro, or Enterprise.

WHAT HAPPENS IF I ALREADY HAVE SPONTANIA STANDARD?

With COLLABORATE Pro 300/600/900, you will receive one additional Spontania Standard Meeting Room and one Spontania Gateway license.

WHAT HAPPENS IF I ALREADY HAVE SPONTANIA PRO?

With COLLABORATE Pro 300/600/900, you will receive one additional Spontania Pro Meeting Room and one Spontania Gateway license.

WHAT HAPPENS IF I ALREADY HAVE SPONTANIA ENTERPRISE?

With COLLABORATE Pro 300/600/900, you will receive one additional Spontania Enterprise license and one Spontania Gateway license.