ClearOne®

Product Notice

CHAT/CHATATTACH 150, 160, 170
CHAT 50, 60, 70
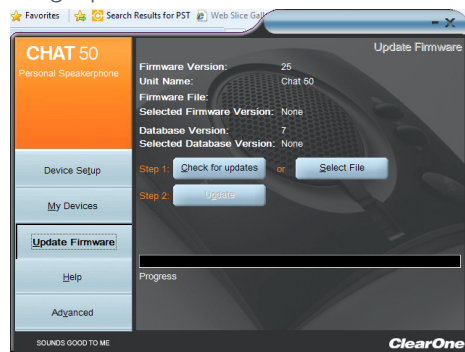CHAT FAMILY FIRMWARE UPDATE NOTICE

February 1, 2011

CHAT Product Family Firmware Update

ClearOne announces a major firmware release for CHAT compatibility with industry leading Unified Communications soft clients. New audio processing routines have been added to the CHAT family to maintain pristine intelligibility with PC based soft-clients in all conditions. The new adaptive algorithms assist in masking audio anomalies that may occur on the soft client due to network interruptions. In addition, modifications were made to CHAT products to work better with soft client automatic gain control (AGC) functions.

This is a firmware only release and affects all CHAT products. The firmware release will operate with the current CHAT Software version 2.1.6.0. Firmware versions associated with this release are listed in the table below

Product	Firmware Version
CHAT 150	57
CHAT 160	
CHAT 170	47
CHAT 50	27
CHAT 60	
CHAT 70	

Existing CHAT units in the field can be upgraded with the new firmware. Just launch the CHAT Software and select Firmware Update and then Check for updates. The new release will automatically be downloaded from ClearOne's web site. Complete operation by selecting Update.

Please contact ClearOne Technical Support at 1-800-283-5936 or email to tech.support@clearone.com for further information.