

Q: WHAT IS INCLUDED WITH THE SKU 910-2100-001 FOR THE UNITE 100 CAMERA?

A: The camera, an infrared hand held remote control, a USB 3.0 Cable or DVI-I to HDMI cable, RS-232 Cable, and power supply.

Q: CAN THE CAMERA'S PAN, TILT, AND ZOOM (PTZ) FUNCTIONS BE CONTROLLED OVER THE USB INTERFACE?

A: Yes, if the application or device supports this function. Note that at this time Spontania does not support this functionality, the included remote control should be used to control the camera.

Q: WILL THE USB 3.0 CONNECTION ON THE CAMERA WORK WITH A USB 2.0 DEVICE?

A: No, this USB 3.0 camera is not backward compatible with a USB 2.0 device.

Q: DOES THE CAMERA SUPPORT SENDING VIDEO FROM BOTH THE USB 3.0 AND DVI-I OUTPUTS AT THE SAME TIME?

A: Yes.

Q: CAN THE RS-232 CONTROL FOR MORE THAN ONE CAMERA BE DAISY CHAINED TOGETHER?

A: No

Q: DOES THE CAMERA REQUIRE ANY DRIVERS TO BE INSTALLED?

A: No. Any operating system that supports UVC (USB Video Class) drivers should not require driver installation. During testing, we have found that some Windows 8/8.1 PCs do not recognize the UVC driver. If your PC does not recognize the UVC driver, troubleshooting instructions can be found here: http://www.clearone.com/uploads/resource/UNITE100_Win_8_X_driver_troubleshooting.pdf

Q: CAN THE CAMERA BE MOUNTED UPSIDE DOWN?

A: Yes, the camera can be mounted upside down; the image is rotated 180 degrees via on screen menus which are accessed using the remote control.

Q: WHAT UC APPLICATIONS HAVE BEEN TESTED WITH THE CAMERA?

A: ClearOne has successfully tested the Unite 100 camera with Spontania, Microsoft Skype 6.21.0.104, and Microsoft Lync 2010.

Q: WILL THE CAMERA WORK WITH OTHER UC VIDEO APPLICATIONS?

A: Yes, the Unite 100 camera should work with any application that supports USB 3.0 video or DVI-I video. If you are experiencing any issues, please contact collaborate.support@clearone.com

Q: CAN A USB EXTENDER BE USED WITH THIS CAMERA?

A: Yes, a USB 3.0 Active Repeater Cable can be used to extend beyond the supplied USB 3.0 cable of 3 meters.

Q: WHAT IS THE ANGLE OF VIEW FOR THE UNITE 100?

A: The wide view angle is 70 degrees, the full zoom angle is 6.3 degrees.

Q: WHAT IS THE ZOOM RANGE OF THE UNITE 100?

A: The camera has a 12x optical zoom, f=3.9~46.8mm.

HEADQUARTERS:

Salt Lake City, UT USA

5225 Wiley Post Way
Suite 500
Salt Lake City, UT 84116

Tel: 801.975.7200

Toll Free: 800.945.7730

Fax: 801.977.0087

E-mail: sales@clearone.com

EMEA

Tel: 44 (0) 1189.036.053

E-mail: global@clearone.com

APAC

Tel: 801.303.3388

E-mail: global@clearone.com

LATAM

Tel: 801.974.3621

E-mail: global@clearone.com

Technical Sales

Tel: 800.705.2103

E-mail: techsales@clearone.com

Technical Support

Tel: 800.283.5936

E-mail: tech.support@clearone.com