



Product Support Notice

End of Support Notification

CLEARONE DOCUMENT DOC-0113-001PN
(REVISION 1.0) May 2013.

DISCONTINUATION OF PRODUCT SUPPORT NOTICE

May 21, 2013

Dear Authorized ClearOne Channel Partner,

This End of Support (EOS) notice is to inform you that due to the age and the lack of available parts of the products listed below, effective June/01/2013, ClearOne will not provide Non-Warranty-Repair and detailed Technical support.

- These products are already End-of-Life (EOL).
- Recommended replacement products are listed for these EOS products.
- This is applicable to both U.S. domestic and international markets.
- This does not affect any warranty repair that ClearOne will perform until end of May 2013.
- Currently available Trade-Up programs and Product-Swap programs will continue on their own terms and conditions.

Category	Product	EOS Part Number	Replacement Product
Professional	AP800	910-150-001	CONVERGE® Pro
	XAP 800	910-151-101	
	XAP 800 ROHS	910-151-101L	
	XAP NET	910-151-150	
	XAP 400	910-151-201	
	XAP 400 ROHS	910-151-201L	
	XAP TH2	910-151-301	
	CONVERGE 560 915MHZ SYS	910-153-560	INTERACT® Pro
	CONVERGE 560 WIRED SYS	910-153-565	
	CONVERGE 590 915MHZ SYS	910-153-590	
	CONVERGE 590 SYS W/O CONTROLLER	910-153-596	
	MIC DIST BOX CONVERGE 560/590	910-153-060	
	PSR1212	910-155-001	CONVERGE SR1212/SR1212A
	PSR1212 ROHS	910-155-001L	
Premium	CONTROL CONSOLE 915MHZ RAV® 600/900	910-153-020	INTERACT AT
	CONTROL CONSOLE WIRED RAV 600/900	910-153-025	
	MIXER 915MHZ RAV 600	910-153-001	
	MIXER WIRED RAV 600	910-153-006	
	MIXER 915MHZ RAV 900	910-153-010	
	MIXER WIRED RAV 900	910-153-015	
	MIC POD RAV 600/900	910-153-030	
	RAV 600 915MHZ SYS	910-153-560	
	RAV 900 915MHZ SYS	910-153-300	
	RAV 900 WIRED SYS	910-153-313	
	RAV 600 915MHZ WALL MNT SPKR SYS	910-153-102	

Category	Product	EOS Part Number	Replacement Product
Tabletop	MAX® IP RP	910-158-380	N/A
NetStreams®	DOORLINX™ IP INTERCOM ROHS	NS-DX100	N/A
	KEYLINX 10-BUTTON KEYPAD	NS-KL100	NS-KL201
	KEYLINX 10-BUTTON KEYPAD WITH IP-INTERCOM	NS-KL200	
	EXTERNAL AMPLIFIER POWER AMPLIFIER 90 WATTS	NS-MU290	NS-AMP2200/ 910-225-001
	AUDIO DISTRIBUTION CENTER (ADC)	NS-MU4602ADC	NS-MU5066ADC
	MU4602 2X50 DIGITAL AMPLIFIER KEYPAD	NS-MU4602KP50	NS-MU5066KP50
	MU4602 2X50 DIGITAL AMPLIFIER KEYPAD W/BUILT-IN FM	NS-MU4602KP50-FM	NS-MU5066KP50 & NS-MUDFMT
	MU5066 2X25 WATT DIGITAL AMPLIFIER/KEYPAD BLUE/ WHITE BACKLIGHT	NS-MU5066KP25	NS-MU5066KP50
	MU5066 2X25 WATT DIGITAL AMPLIFIER/KEYPAD (AMBER/GREEN) BACK LIGHTING	NS-MU5066KP25S	
	PANORAMA® VIDEO DISTRIBUTION CENTER	NS-PAN6400	VIEW® System for IP Video
	PANORAMA VIDEO DISTRIBUTION CENTER	NS-PAN6400VDC	
	VIDEO PORT SINGLE GANG VIDEO WALL PLATE W/CLC ADJUSTMENTS	NS-PANVP500	VIEW system with NS-VL9300/910-225-012
	VIDEO PORT SINGLE GANG VIDEO WALL PLATE W/CLC ADJUSTMENTS	NS-PANVP700	
	POWERLINX™ RACK MOUNT 120 VAC POWER SUPPLY	NS-PL600-120	NS-PL960/910-225-005
	POWERLINX 750	NS-PL750	
	POWERLINX 750 WATT INTELLIGENT POWER SUPPLY ROHS	NS-PL751	
	QUARTET 4 ZONE AUDIO KIT ROHS	NS-Q4000	NS-MU5066ADC, NS-MU5066KP50 (4), NS-MUDFMT
	SPEAKERLINX™ 20 WATTS/CHANNEL DUAL MONO- BLOCK IP AMPLIFIER	NS-SL220	NS-SL251/910-225-006, NS-SL254/910-225-007, NS-SL9250/910-225-008
SPEAKERLINX ROOM CONTROLLER W/2X50 WATT DIGITAL AMPLIFIER	NS-SL250	NS-SL251/910-225-006, NS-SL9250/910-225-008	
24-PORT SWITCHLINX™	NS-SW324	NS-SW524	
MagicBox®	AAVELIN® VGA	AV400	AV1080P
	AAVELIN VGA	AV400-P	
	VIP: SLIDESHOW MEDIA PLAYER	VIP5	AV500
	VIP: SLIDESHOW MEDIA PLAYER	VIP6	MEMO1

If you have any questions regarding this announcement, please contact ClearOne Customer Sales and Support.

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