

AP Product Error Codes

Error codes consist of a two-character string, each character of which represents a hex number. These characters are displayed on the front panel as follows:

AP800

The red +12 LED of the meter is on, and the first character is the top four LEDs (1-4) of the Mic On column. The second character is the bottom four LEDs (5-8) of the Mic On column. All of the LEDs in the code will blink for approximately three seconds. Both characters are shown with the MSB (Most Significant Bit) at the top and read down.

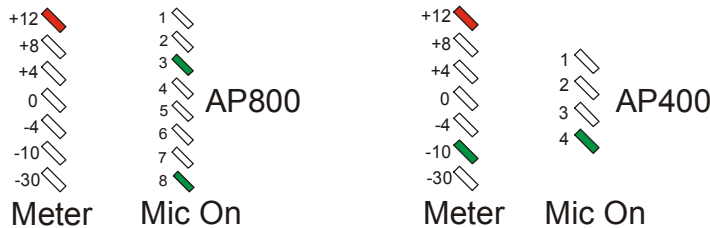
AP400

The red +12 LED of the meter is on, and the first character is the bottom four LEDs (0 – (-30)) of the Meter column. The second character is the four mic LEDs (1-4). The bottom 4 LEDs of the Meter column show the MSB with the Mics showing the LSB (Least Significant Bit).

Any combination of LEDs ranging from 01 to FF can be on. Of all the possible error codes only the following four errors are field serviceable:

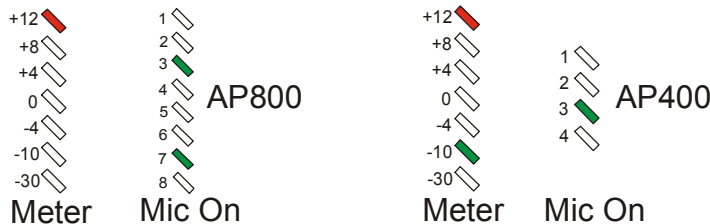
Error Code 21 - Baud Rate Mismatch Error

The baud rate differs between the AP Product and the Control System. Make sure both the AP product and the control system are set to the same baud rate.



Error Code 22 - Flow Control Error

This unit has flow control on but there isn't an RS-232 device connected or the RS-232 device doesn't support flow control.



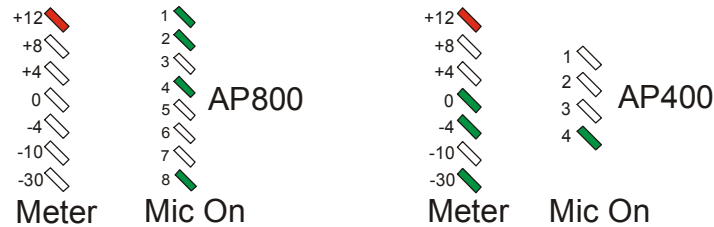
Error Code D0 – Master/Slave Configuration Error

This unit is set as a Slave but doesn't see a Master Linked unit above it. Check to see that the master unit is set to Master-Linked. Check the physical order of the G-Link cables.



Error Code D1 – Device ID Conflict Error

Two or more units have the same device ID. One or more units need their IDs changed.



Any other error code indicates a non-serviceable problem. Contact ClearOne Technical Support at 1-800-283-5936 for more information.