## DIGIINX" Technical Bulletin

## Configuring Multiple SwitchLinX ${ }^{\text {TM }}$

NetStreams' SwitchLinX are two-way Internet Group Management Protocol (IGMP)enabled switches designed specifically to manage audio over TCP/IP. The IGMP is an Internet protocol that provides a way to route communication through multiple SwitchLinX. This type of routing requires that one SwitchLinX in the group be assigned as a master. These procedures show you how to determine which SwitchLinX is the master and how to connect multiple SwitchLinX.

IMPORTANT!
The procedures in this document are only for use with SW324 and SW208.

## Requirements

The following are required to connect multiple SwitchLinX to each other:
O CAT5e cable with RJ45 connectors,
O Multiple SwitchLinX,
O Other equipment as required for a DigiLinX network (refer to the DigiLinX Installation and Design Guide located at www.netstreams.com).

## Configuring SwitchLinX

To configure multiple SwitchLinX' complete the following steps:

1. Calculate the IP address of each SwitchLinX (see Calculating the IP Address on page 1-2.).
2. Validate the IP address of each SwitchLinX (see Validation and Troubleshooting on page 1-2.).
3. Use the lowest IP address of the all the SwitchLinX and use it as your master.
4. Using CAT5e cable, connect one RJ45 connection on each slave SwitchLinX to an RJ45 connection on the master SwitchLinX (see Figure 1).



Figure 1 Connecting Multiple SwitchLinX'
5. Connect the SwitchLinX with the lowest IP to the network as outlined in the DigiLinX Installation and Design Guide located at www.netstreams.com.

## Calculating the IP Address

To calculate the IP address for each SwitchLinX, complete the following steps:

1. Obtain the last three hexadecimal values (six digits) of the MAC address for the first SwitchLinX (for instance, 6B:C9:6B). The address is located on a label on the bottom of the SwitchLinX.

NOTE: Letters of the alphabet have the following values: $A=10 B=11 \mathrm{C}=12 \mathrm{D}=13 \mathrm{E}=14 \mathrm{~F}=15$.
2. Using the first hexadecimal value (6B), multiply the first digit by $16(6 \times 16)$.
3. Add the last digit $(B)$ which equals 11 .
$96+11=107$
4. Using the next hexadecimal value (C9), multiply the first digit by 16 (12 x 16).
5. Add the last digit (9).
$192+9=201$
6. Using the last hexadecimal value (6B), multiply the first digit by 16 ( $6 \times 16$ ).
7. Add the last digit $(B)$ which equals 11.
$96+11=107$
These are the last three octets for the IP address. The first octet is always 10.
8. $\quad$ The IP address for this example would be 10.107.201.107.
9. Repeat steps 1. through 8. for each SwitchLinX.

## Validation and Troubleshooting

Once you have obtained the IP address, complete the following steps to validate and test the results:

1. From the PC connected to the network, select Start>Run.

A dialog box displays (see Figure 2).


Figure 2 Dialog box
2. Enter CMD and select OK.

A DOS window displays (see Figure 3).


Figure 3 DOS window
3. Ping the IP address (see Figure 4).


Figure $4 \quad$ Pinging the IP address

IMPORTANT! If there is no return from the ping, there may be several possible reasons (see Table 1).

Table 1 Troubleshooting

| Possible Issue | Solution |
| :--- | :--- |
| Auto Assigned IP Addresses | These procedures assumed an Auto Assigned IP address was given to the SwitchLinX. If this was not the <br> case and the IP address is static, only the last two hex values need to be calculated. The first two will be 10 <br> and 15. For example, if you did not get a ping response from the attempt shown in Figure 4, try <br> 10.15 .201 .107. |
| Incorrect Math | If you did not get a ping response from the attempt shown in Figure 4, try reworking the math for possible <br> errors. |
| Cables Not Connected | Ensure all cables are tested, working, and well-seated. |
| Network Interface Card (NIC) | Ensure the NIC has an IP address in the range of the switch. Information on configuring a NIC card is <br> available in Chapter 2 of the DigiLinX Dealer Setup Project Configuration Guide. |

4. Once all IP addresses are validated, connect them as outlined in Configuring SwitchLinX on page 1.
