

News from CPSC

U.S. Consumer Product Safety Commission

Office of Information and Public Affairs

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Firm's Recall Hotline: (800) 283-5936
CPSC Recall Hotline: (800) 638-2772
CPSC Media Contact: (301) 504-7908

Rechargeable Battery Packs Sold with MAX Wireless Conference Phones Recalled for Burn Hazard

WASHINGTON, D.C. – The U.S. Consumer Product Safety Commission, in cooperation with the firm named below, today announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately unless otherwise instructed. (To access color photos of the following recalled products, see CPSC's Web site at www.cpsc.gov.)

Name of product: Rechargeable Battery Packs

Units: About 4,200

Importer: ClearOne Communications, of Salt Lake City, UT.

Hazard: These battery packs can short circuit, causing them to overheat and melt the protective plastic covering, posing a burn hazard to consumers.

Incidents/Injuries: ClearOne Communications has received nine reports of incidents with the recalled battery packs. No fires, injuries or property damage have been reported.

Description: The battery is included as a power source for the MAX Wireless Conference Phone Models 910-158-001 and 910-158-070. The model number can be located on the product ID label placed on the underside of the MAX Wireless Conference Phone Pod. The phone is black, six-sided and has a domed speaker in the center. "ClearOne Max" is written on the top of the phone. The recalled battery pack is green. The battery pack is located in the battery compartment on the underside of the MAX phone pod. The recall involves the TWD rechargeable nickel metal hydride battery pack with model number TH-AA2200. The battery pack's model number "TH-AA2200," "TWD NI-MH Battery," and "7.2v AA2200mAH" are printed on the side of the battery. The battery pack is also sold separately.

Sold at: ClearOne Communications direct order desk, distributors, and dealers nationwide from April 2005 through December 2005 for between \$600 and 1,000 (for the battery and phone) or about \$40 (for just the battery when sold separately).

Manufactured in: China

Remedy: Consumers should stop using these phones with recalled battery packs immediately and contact ClearOne Communications for a free replacement battery pack.

Consumer Contact: For additional information, contact ClearOne Communications at (800) 283-5936 select Option# 5 between 7 a.m. and 6 p.m. MST or visit the firm's web site at www.clearone.com.



The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of serious injury or death from more than 15,000 types of consumer products under the agency's jurisdiction. Deaths, injuries and property damage from consumer product incidents cost the nation more than \$700 billion annually. The CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical, or mechanical hazard. The CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters, and household chemicals – contributed significantly to the 30 percent decline in the rate of deaths and injuries associated with consumer products over the past 30 years.

To report a dangerous product or a product-related injury, call CPSC's hotline at (800) 638-2772 or CPSC's teletypewriter at (800) 638-8270 or visit CPSC's Web site at www.cpsc.gov/talk.html. Consumers can obtain this release and recall information at CPSC's Web site at www.cpsc.gov.

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