



# FAQ

## Collaborate™ Console for End Users

Unified Communications and Web Conferencing Solution  
North America and EMEA

CLEARONE DOCUMENT  
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### WHAT IS COLLABORATE CONSOLE?

Collaborate Console is an all-in-one voice, video, and data collaboration console for organizations using unified communications software or web conferencing to handle voice, video and data communications. Delivering true plug-n-play simplicity in a business solution for video collaboration, the new ClearOne Collaborate allows small groups in an executive office or small conference room to converse and see each other while simultaneously viewing data from applications, web sites, or other local or network sources.

### WHO IS COLLABORATE CONSOLE FOR?

Organizations need a simple, all-in-one-solution for small group video collaboration that will 'plug-n-play' on their UC platform that will allow collaboration with remote colleagues or partners. The system will also allow collaboration with remote colleagues or partners for organizations using popular web conferencing services. Collaborate extends the use of video collaboration to smaller conference rooms in large enterprises and is ideal for small and mid-sized businesses.

### WHAT DOES COLLABORATE CONSOLE DO?

Collaborate console operates natively with unified communications or popular web-based clients, bringing familiarity of desktop GUIs to group collaboration. It can also be used for applications such as Internet telephony, VoIP softphones, and instant messaging and it allows audio/video playback of files saved in Quicktime, RealPlayer, Windows Media and other formats. Companies whose applications run on Collaborate include Avaya, Cisco, Google, IBM, Microsoft, Mirial, Siemens, Skype, and Yahoo.

### HOW IS COLLABORATE CONSOLE DIFFERENT FROM OTHER SOLUTIONS IN THE MARKET? WHAT MAKES THIS BETTER?

- ClearOne Collaborate console gives organizations an all-in-one solution that sidesteps the technical complexities of component solutions – installation, hook-up, integration, and training.
- Collaborate Console allows users to work with the desktop interface they already use in daily communications.
- Collaborate Console virtually eliminates the traditional boundaries between audio, video, and web conferencing in a group environment. It incorporates video capability and features a complete integrated ClearOne HDConference® audio conferencing system for unsurpassed, industry leading audio. Also integrated is a 46-inch HD LCD monitor, an HD USB video camera, and a built-in quad core PC with Windows pre-installed. The solution also includes a ClearOne soundbar speaker, microphone, wireless keyboard and mouse.
- For enterprises that have customized or bulk licensed software, Collaborate is available without an operating system.

HDConference®  
UCConference™

## TELL ME MORE ABOUT COLLABORATE CONSOLE

### The Collaborate Console offers the following benefits to users:

- Collaborate Console increases ROI on UC software investments.
- Users work in familiar applications where all participants can better see, hear and share content with each other.
- Because Collaborate Console operates natively with select UC or web conferencing applications, it allows users to maintain the same, consistent interface for initiating, scheduling, joining and managing conferences.
- Additional microphone pods can be added so that larger groups can participate in conferences.
- Collaborate provides full PC functionality and enables users to create split screen modes where live video can share the screen with data and content from PC or network applications. Its design allows a companion 46-inch monitor to be attached side-by-side to the first monitor, permitting full-screen data presentations to appear next to live, full-screen HD video images.
- Plug it in and go!

## WHAT COMES STANDARD WITH COLLABORATE CONSOLE?

**Collaborate Console 4600-CR1** - The Collaborate Console all-in-one solution that includes a 46" 1080p LCD display, Integrated Quad Core PC, HD USB Video Camera, Collaborate Audio and Microphone, Collaborate Soundbar, Wireless Keyboard & Mouse and feet for credenza or tabletop use. Available with or without Windows 7 pre-installed.

**Collaborate 1000-S1-MS1** - The Collaborate Console complete solution that includes the Collaborate Console 4600. Available with or without Windows 7 pre-installed.

**Collaborate 1000-S1-W1** - The Collaborate Console complete solution that includes the Collaborate Console 4600. Available with or without Windows 7 pre-installed.

**Collaborate 1000-D1-W1** - The Collaborate Console complete solution that includes the Collaborate Console 4600 with Windows 7 pre-installed, Collaborate Display and the Collaborate Dual Wall Mount system. Available with or without Windows 7 pre-installed.

**Collaborate 1000-D1-MS** - The Collaborate Console complete solution that includes the Collaborate Console 4600 with Windows 7 pre-installed, Collaborate Display and the Titan Articulating Arm Dual Media Cart system. Available with or without Windows 7 pre-installed.

## WHAT OPTIONS ARE AVAILABLE FOR COLLABORATE CONSOLE?

**Collaborate Display 4600-CR1** - A companion HD LCD monitor for all Collaborate Consoles for dual monitor collaboration. Like the built-in Collaborate Console monitor, it offers a maximum resolution of 1080p.

**Collaborate Soundbar** - Collaborate Soundbar with 4" drivers and 100W maximum output.

**Collaborate Dialer** - Collaborate wired dialer and room controller that directly connects to the Collaborate Console 4600.

**Collaborate Microphone** - Collaborate Microphone Pod that provides 360° coverage. The Collaborate Console 4600 supports up to two Collaborate Microphones.

**Collaborate Feet Kit** - Mounts to bottom of Collaborate Console for use on a credenza or tabletop setting.

**Wireless Keyboard & Mouse** - Standard wireless keyboard and mouse.

**Collaborate Single Display Media Stand** - Media Stand for use with up to 60" Display. Includes all hardware necessary for attaching a standard VESA display to stand. Available with an optional 4-RU internal rack and optional collaborate speaker mounting bracket.

**Collaborate Wall Mount Kit** - Low profile, black display wall mounting kit for a VESA display of up to 60" and 200 lbs. Includes all the hardware necessary for attaching a VESA display.

### IN WHAT COUNTRIES WILL COLLABORATE CONSOLE BE AVAILABLE?

The Collaborate Console will initially be offered in the United States, Canada and EMEA. To find out if Collaborate Console is available in your country, contact ClearOne at 1-800-945-7730, or e-mail us at sales@clearone.com

### DOES COLLABORATE CONSOLE NEED SPECIAL INSTALLATION?

The Collaborate Console is designed for easy set-up and installation. It is available in three mounting options: for wall mount, for a credenza, or with a media stand. Contact ClearOne at 1-800-945-7730 or e-mail us at sales@clearone.com for more options and details.

### CAN I SEE HOW COLLABORATE CONSOLE WORKS?

Yes. For a demonstration of the Collaborate Console, contact ClearOne at 1-800-945-7730 or e-mail us at sales@clearone.com

### WHEN IS COLLABORATE CONSOLE AVAILABLE?

The Collaborate Console will be shipping at the end of Q2 2011.

### WHAT IS THE PURCHASE PRICE OF THE COLLABORATE CONSOLE?

For pricing, contact ClearOne at 1-800-945-7730 or e-mail us at sales@clearone.com

### WHERE DO I PURCHASE COLLABORATE CONSOLE?

The Collaborate Console will be sold through AV and IT resellers in North America and EMEA. APAC will follow soon after. Contact ClearOne at 1-800-945-7730 or e-mail us at sales@clearone.com

### WHERE DO I GO TO GET WARRANTY INFORMATION FOR COLLABORATE CONSOLE?

Contact ClearOne at 1-800-945-7730 or e-mail us at sales@clearone.com

### CAN I PURCHASE AN EXTENDED SERVICE AGREEMENT FOR COLLABORATE CONSOLE?

The purchase of a one-year service agreement is required with the system. An extended service agreement is also available. Contact ClearOne at 1-800-945-7730 or e-mail us at sales@clearone.com

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